

Dear Guest

Welcome to The Village at

The Cove Rotana Resort Ras Al Khaimah.

Please find inside the most important information for your stay and your package.

Should you need any further assistance or if you require a buggy, please dial 0.

We wish you a pleasant stay with us.



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The Village at The Cove
Rotana
Resort – Ras Al Khaimah

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Your package

Ultra All- Inclusive Package

- Breakfast, lunch & dinner in the All-day dining restaurant **Veranda**
- All Inclusive beverages will be served in glass from 11:00 am to 02:00 am in Veranda, The Lounge, Breakers Bar, Sunset Bar, Laguna Bar and The Village Pool Bar, according to outlet timings written at the back.
- Non Alcoholic Beverages will be served 24 Hours in The Lounge
- Daily Ultra All-Inclusive snacks in Breakers Bar (12:30-15:30), as well as late night snacks in The Lounge (23:00-7:00)
- Any all-inclusive beverage consumption will be billed with “**zero**” amount which we kindly ask you to **sign** for internal control purposes
- You will be given a green bracelet which is required to be used for the entire stay to avail your package benefits in a smooth and easy way.
- Breeze Bar and Sunset Pool are not part of the Ultra All Inclusive package
- Sunset Pool bar will be accessible from 19:00 to 23:00 for drinks only as per your package entitlements
- All Inclusive package starts at **15:00hrs on the check-in day** & ends on the day of **departure at 12:00 noon**

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All- Inclusive beverages

Non-alcoholic beverages

Chilled juices: Mango, Orange, Apple, Pineapple, Grapefruit & Cranberry

Hot beverages: English breakfast tea, Earl grey tea, Green tea, Chamomile tea, Filtered Coffee, Espresso & Cappuccino

Soft drinks: Pepsi, Diet Pepsi, 7up, Diet 7up, Mirinda, Soda Water (sparkling water), Tonic Water &Ginger Ale

ALCOHOLIC BEVERAGES

House wine: Hardys Stanley Claret Red Wine & Hardys Stanley Chablis White Wine

Beers: Beck's 50cl & Carlsberg 50cl

Straight Spirits: Gin, Tequila, Whisky, Vodka, Rum, & Brandy

Long drinks: Combination of above listed spirits with any listed soft drinks or juices

Cocktails: Gimlet, Vodka Cranberry, Tequila Sunrise, Piña Colada, Whisky Sour, Brandy Creamer, Long Island Iced Tea, Cuba Libre, Screwdriver & Tom Collins

Due to hygienic and health measures, food from outside is prohibited inside the Resort premises. Food & beverage items are for consumption in the restaurants/bars only, and cannot be taken outside.

We would like to inform you that any consumption side from your all-inclusive

Package entitlement will be considered as extra charge.

Extra charges can be closed to your room bill and settled on the departure day, when keeping a deposit on your room at the Front Desk; or can be settled directly by cash/credit card upon consumption

Restaurant & Bars

Veranda Restaurant

Breakfast from 7:00 till 11:00hrs
Lunch from 12:30 till 15:00hrs
Dinner from 18:30 till 22:30hrs

Shisha Services
from 15:00 till
02:00am
(Chargeable)

The Lounge

Open 24 hours

The Village Pool Bar

Beverage Services from 09:00 till 19:00hrs

Breakers Beach Bar

Snack from 12:30 till 15:30hrs
Beverage Services from 11:00 till 19:00hrs
Shisha Services from 15:00 till 19:00hrs (Chargeable)

Laguna Bay Pool Bar

Beverage Services from 11:00 till 19:00hrs

Sunset Pool Bar

Beverage Service from 19:00 till 23:00hrs
Shisha Services from 15:00 till 23:00hrs (Chargeable)



Swimwear is not allowed. Smart casual wear mandatory

Recreational Facilities

Bodylines Health Club

Daily from 06:00 till 22:00hrs

Gym

Daily from 06:00 till 22:00hrs

Flippers Kid’s Club

Saturday till Wednesday 10:00 till 18:00hrs
Thursday & Friday 10:00 till 22:00hrs

Beach

From 07:00 till sunset

The Village Pool

From 07:00hrs till sunset

Aqua Fun

From 09:30hrs till 19:00hrs (Closed from 12:00 – 16:00 daily, except Fri 13:00 to 14:00).

Laguna Pool

From 07:00hrs till sunset

Check- in & out

Check-in time: 15:00hrs
Check-out time: 12:00hrs
Late check-out: Chargeable (subject to availability)

Shuttle Service

Dubai Mall – Every Sundays & Wednesdays

Departure from Cove: 11:00
Departure from Dubai Mall: 19:30
Cost : 150 AED (+5% VAT) per person, 2 ways.
Reservations is required for both malls – Kindly contact Front Desk or Guest Services office.

For internal transportation via buggy or vehicle, kindly dial “0”. It may take 15-20mins.